

**Scan to Folder Setup Tool for SMB Readme**

**Supported Environment**

**OS:** Windows Vista, Windows 7, Windows 8, Windows 8.1, Windows 10

**Languages:** English, Japanese, German, Italian, Spanish, Portuguese, Simplified Chinese, Traditional Chinese

**Supported Models**

All multi-function printers with the Scan to Folder feature.

**Limitations and Restrictions**

**Known Issue:** When creating an address for scanning, the default port will be set to 445.

**Details:** This value should not be changed.

**Known Issue:** Unable to retrieve address book contact password from MFP.

**Details:** Contact password cannot be retrieved from the MFP due to security reason.

**Known Issue:** 2 bytes character for a folder name cannot be set on certain models.

**Solutions:** Use 1 byte character for a folder name to add address entry.

**Known Issue:** Even when editing restrictions are applied to the Address Book at the MFP, the Address Book can be edited.

**Details:** As part of the SNMP specification, SNMP always responds even if editing restrictions are applied.

**Known Issue:** When using a local user account, “Unable to connect” error occurs because the tool uses domain user checking.

**Solution:** Click “No” when the warning appears and the setting will be applied to the MFP.

**Known Issue:** In case Scan to folder tool is running as a different user other than login user, user name field could be empty.

**Solutions:** Manually enter user name and password.